Data Center Services

Build. Manage. Operate.

With companies facing new data center challenges every day, the demand for reliable data center support is increasing consistently. As a Managed Service Provider (MSP), Milestone Technologies Inc. provides a suite of Data Center Services to help your organization grow and enhance its data center infrastructure. Whether you need support for a colocation or an enterprise data center, we have you covered. We use a holistic approach to improve the overall workflow and process currently established within your data center, allowing you to focus more on your core business functions.

MILESTONE
Strategic IT • Enabling Success

Data Center Services Overview

With Milestone, your information is available exactly when you need it. We provide the support and technical expertise you need to drive and maximize your data center operations. Our Managed Services approach to data center support offers flexibility, experience, and collaboration as we work with you to build a data center environment that is aligned to your business needs. Our Data Center Services include:

Implementation Services

Our Data Center Implementation Services can be engaged on a project-basis to support immediate demands for data center growth or relocations. From rack and stack to staging, Milestone leverages the best industry-standard technologies, tools, and processes to build and improve any organization's data center environment through these components:

- Full diagnostic of existing data center ecosystem
- Rapid Deployment Team for immediate support
- Installation and decommission of data center equipment: cable management, hardware integration, configuration, rack, stack, patch, and staging

Asset Lifecycle Management

Milestone's Data Center Asset Lifecycle Management (ALM) Services provide end-to-end coverage for data center equipment. From procurement to retirement, our proven and reliable system for asset transportation helps to lower transaction costs, meet inventory requirements, and drive operational efficiencies in the following ways:

- Comprehensive inventory management from procurement to distribution and retirement
- Optimized processes and workflows backed by ServiceNow ITSM capabilities
- Reliable logistics from our experienced and service-oriented teams

Data Center Operations

Milestone provides ongoing Data Center Operations support to make running data centers simpler and more efficient than ever. By monitoring and maintaining data center systems to the highest standard, we maximize productivity and uptime while significantly decreasing costly disruptions to business. Our Data Center Operations cover:

- Smart Hands Support, including hardware management and physical layer support
- Technical support for edge network and server equipment
- System, component, and firmware upgrades and maintenance

The Milestone Difference

At Milestone, we understand that businesses need to leverage data to maintain a competitive edge, so we provide ongoing support to make your data center run better and more efficiently than ever. Our teams build, manage, and operate your data center, so that your business can focus on staying one step ahead of the rest. Our approach is built on:

Proactivity Our technicians monitor and improve processes across your Data Center to proactively prevent systematic problems, reduce costs, and ensure operational efficiency.

Expertise Over our 18 years of experience, we've worked with various delivery models and partnered with the industry's biggest players to enhance the performance of their technology.

Accessibility Business doesn't always stick to a nine-to-five schedule, and companies need to have access to their data at any given time. This is why we offer 24/7/365 support to keep your data center running, and your information at your fingertips.

Clear Best Practices Milestone's Data Center Services leverage the best industry-standard technologies, tools, and processes to make your data center thrive.

Innovation Milestone employees think outside the box to provide customized and innovative Data Center solutions.

People Milestone hires experienced engineers who are passionate about technology and ready to devise and implement an integrated strategy for your business.

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