

IT Office Services

Deploy. Relocate. Decommission.

Milestone's IT Office Services drive a productive workplace by transforming and improving your office environment. From deployment to decommission, our suite of project-based solutions delivers exceptional support from highly-skilled experts who work with you to understand the needs of your workplace and realize an optimized project plan for your IT infrastructure.



IT Office Services Overview

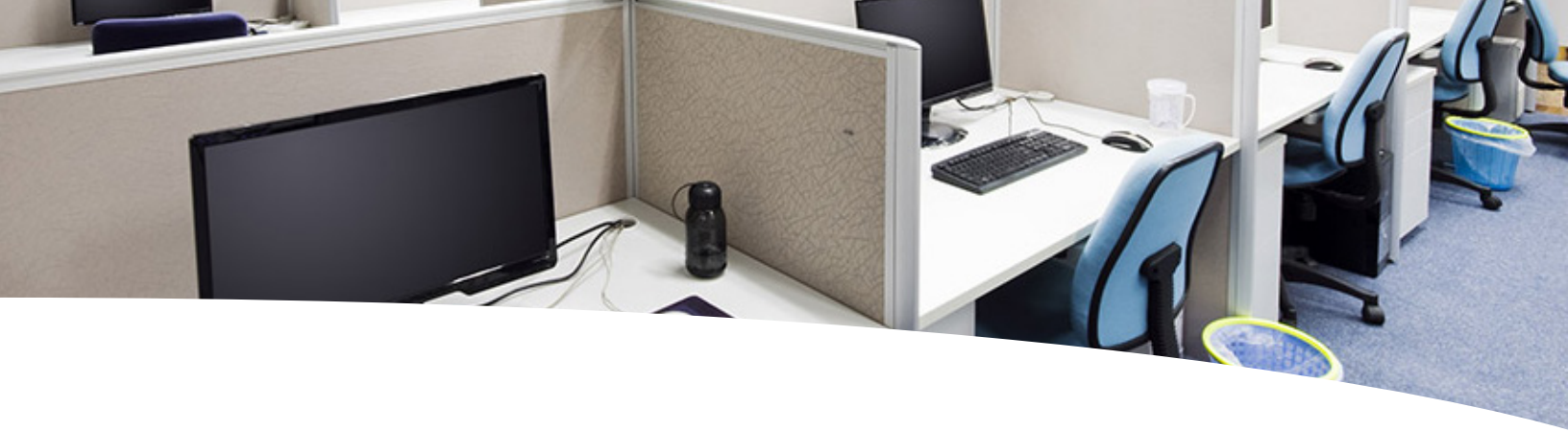
As industries evolve and new technology is developed, businesses need reliable and experienced IT support to overcome the challenges of a dynamically changing work environment. For nearly two decades, Milestone Technologies has been the leader in IT Relocation for Silicon Valley businesses. We provide a suite of project-based IT Office Services to help build, move, or transform your workplace—helping your organization grow while your office environments thrive.



IT Deployment Services

Before executing an IT strategy tailored to your business needs, all of our technicians complete a thorough internal training program. So, whether you are focused on new office layouts, upgrades, or expansions, you can be sure that Milestone technicians have the necessary expertise and qualifications for improving your IT infrastructure. Our IT Deployment Services include:

- Procurement and Inventory Management for all existing or new equipment
- Configuration of IT assets prior to distribution, including imaging and upgrades for both hardware and software
- Installation services for access points, labs, conference rooms, and offices
- End-user support through onboarding and training



IT Relocation Services

With our roots in IT Relocation Services, Milestone technicians are well-versed in migration projects and the components that make them successful. We provide viable strategies for migrating IT infrastructure safely and securely while minimizing disruptions. Milestone's IT Relocation Services ensure rapid and efficient operations that maintain your business continuity. Our IT Relocation Services include:

- Detailed project plan for procurement, communications, and transition
- Staging services for removing, configuring, tracking, and packaging equipment
- Cloud-based monitoring dashboards
- Installation services for access points, labs, conference rooms, and offices
- Post-move auditing and end-user support



IT Decommissioning Services

From data erasure to facility closure, Milestone provides comprehensive IT Decommissioning Services for projects of all sizes. Our teams ensure that your assets are recorded and tracked accurately, while offering full accountability for the systemic disposal of your IT equipment. Our IT Decommissioning Services reduce asset waste and ensure that sensitive data remains protected. Our IT Decommissioning Services include:

- Data Erasure and physical removal of equipment from office space
- Hardware lease returns and return merchandise authorization (RMA)
- Environmentally friendly recycling services



The Milestone Difference

At Milestone, we understand the value of a healthy and efficient workplace. Accordingly, we provide comprehensive services to support your business while your office grows and evolves. Our teams of skilled technicians are here to assist you with deploying, relocating, and decommissioning your IT infrastructure securely and without interruption. Our service is defined by:

- Efficiency** Our thoroughly-trained technicians determine the safest and most efficient process for developing, transitioning, or decommissioning your IT infrastructure without interruption to your business.
- Expertise** With nearly two decades of experience, our comprehensive suite of project-based solutions can anticipate and rectify all potential challenges that deploying, relocating, or decommissioning an office presents.
- Security** Our technicians will reduce your asset waste while safeguarding sensitive data through asset removal and recycling, data erasure, and proper asset disposal.
- Support** Milestone technicians extensively plan and monitor your deployment, relocation, or decommission project, and ensure thorough and clear communication throughout.
- Innovation** Milestone employees are creative and comfortable pioneering innovative, customized IT Office solutions.
- People** Milestone technicians act as partners with your business with a vested interest in your success.

