



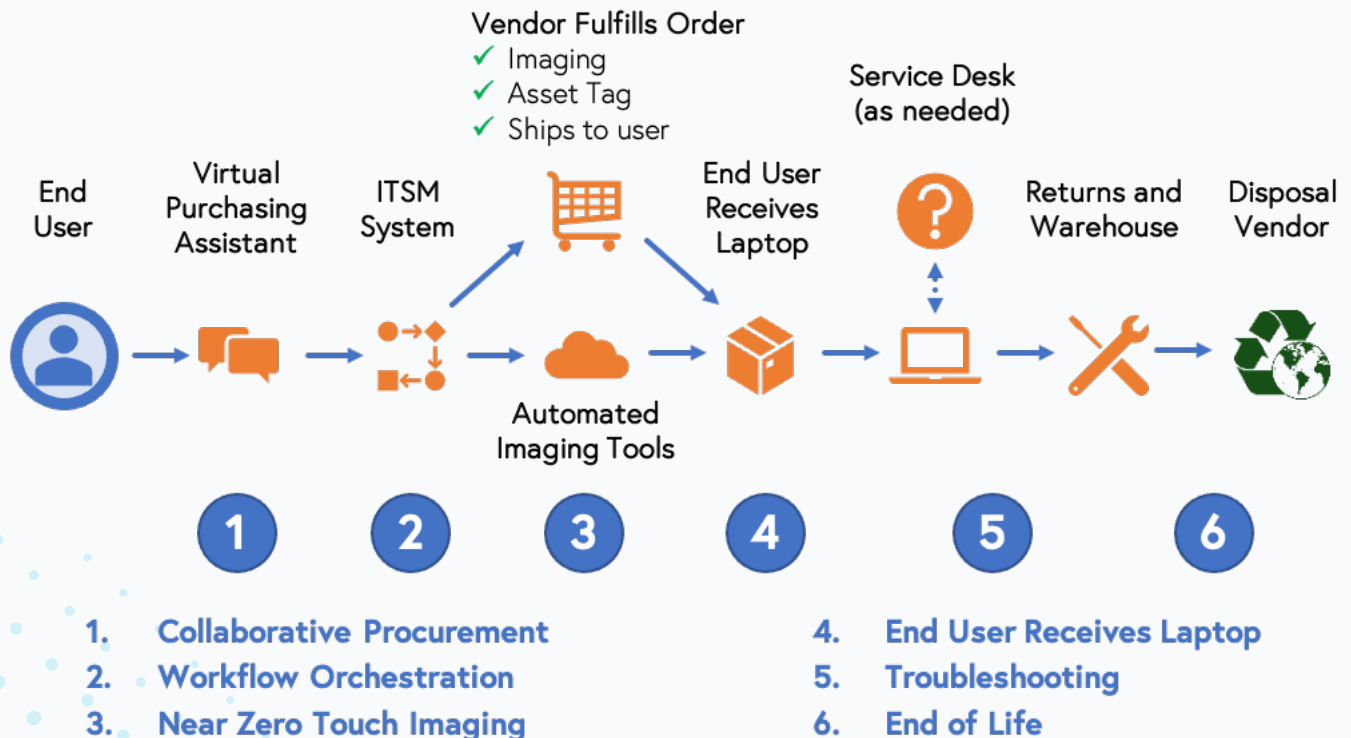
# Near Zero Touch IT Asset Management

## Next Generation Architecture Supports 100% Remote Workforces

All well-run IT organizations need a cost-effective system for acquiring, deploying, monitoring, maintaining, upgrading and retiring IT hardware and software assets. But traditional IT asset management is labor, capital and space-intensive. Fortunately, modern automation makes a new approach possible. At Milestone, we call this technique Near Zero Touch IT Asset Management. It is the future of IT asset management.

### How Does it Work?

Artificial intelligence-based virtual procurement assistants and automated software provisioning systems play key roles in implementing Near Zero Touch IT Asset Management.



## What are the benefits?

- Eliminates the need for IT personnel to physically touch end-user devices, which is particularly important during the COVID-19 pandemic
- Supports end-users working from anywhere – remotely from home, at corporate offices, at customer offices, or at any other location
- Delivers a superior employee experience via reduced lead times to receive new devices and status alerts at all stages of the workflow
- Reduces labor, inventory and warehouse costs dramatically, as Zero Touch IT Asset Management requires fewer IT workers, lower equipment stocks and less space to store that stock
- Provides superior visibility and accountability for all assets, through all lifecycle stages
- Improves security by automatically installing patches and software updates

## How to Get Started

Our IT Asset Management experts are available to learn about your situation, understand your needs, and show you how Milestone can help you meet your goals. Call us at (877) 651-2454, email us at [cmssales@milestone.tech](mailto:cmssales@milestone.tech) or request a consultation on our website.

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