



# Audio-Visual, Conferencing and Event Support

## Keeping Mission-Critical AV Services Operating

With more employees working remotely and events becoming virtual, AV conferencing, collaboration, and events infrastructure has become essential for many organizations. Milestone supports mission-critical AV services on a global scale.

## Working Videoconference Rooms Improve Productivity and Reduce IT Costs

Milestone's **Conference Room Services** maximize service levels and employee productivity while reducing IT costs.

- Services include program management, deployment, configuration, integration, automation, preventative maintenance, break/fix support, hardware asset management, usability reporting, and analytics
- By configuring, monitoring, troubleshooting, and managing meeting room operations from a centralized operations center, we minimize expensive technician trips to conference rooms

## Remote Workforces Depend on Video Collaboration Tools

Milestone's **Collaborative Solutions** maximize uptime and productivity for remote and work-from-home employees.

- We support leading video platforms, including Cisco Webex, Microsoft Teams, Zoom, and Google Meets.
- Milestone integrates these with enterprise service management and automation platforms.
- We also integrate these tools with AV-equipped conference rooms and company-sponsored large events to create seamless user experiences.



## Expert AV Support for Large Events is Essential

In addition to the above, Milestone's **Event and Production Services** can ensure your virtual and in-person meetings come off without a hitch. Supported events include town halls, all-hands meetings, and other large, mission-critical events for internal and external audiences.

Available services include:

- Project coordination including vendor management
- Equipment deployment, installation, configuration and testing
- Operations support
- Workforce solutions including artists, technicians, and support resources
- Video recording and editing
- Decommissioning support
- Performance data analytics



## How to Get Started

Our AV Infrastructure experts are available to learn about your situation, understand your needs, and show you how Milestone can help you meet your goals. Call us at (877) 651-2454, email us at [cmsales@milestone.tech](mailto:cmsales@milestone.tech), or request a consultation on our website.

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