Hybrid IT Infrastructure Services

Delivering On Operational Efficiencies

Milestone supports hybrid IT infrastructures consisting of in-house and co-located data centers, public and private cloud service providers, SaaS platforms, and all the necessary integration capabilities.

Modern Data Center Managers Face Unprecedented Complexity

In addition to keeping mission-critical applications running and secure, today's data center managers must also enable businesses to rapidly respond to market changes and opportunities. Also, modern data centers must interoperate with cloud providers, colocation providers, and other enterprises in hybrid IT architectures to support business objectives. As IT and the business continue to add more external services, network and service complexity will become the greatest inhibitor to success.

Hit Your Uptime and Agilty Goals with Milestone

- Our **Infrastructure Architects** can build a strategic roadmap to get you on the path to Hybrid IT architecture success.
- Our **Logistics** service gets your equipment acquired, delivered, installed, and operational.
- Our **Smart Hands** support service keeps all your equipment operational.
- Our **Analytics** service provides comprehensive visibility into all aspects of your infrastructure performance.
- Our **Network Operations Center (NOC)** service proactively identifies, troubleshoots, and remediates issues in your environment.

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Case Study: Top Tech Company Minimizes Downtime for Five Million Servers with Milestone

Milestone delivers Smart Hands repair services for this client across a global data center footprint while also managing IT logistics for all global material assets. Spread across 3 continents covering 5 countries, our Service Delivery team drives both daily operations and continuous service improvement. Milestone continues to support the aggressive service growth targets set by this Fortune 500 client. With our approach to service continuity during COVID-19, we have been seen as a leading service partner.

Why Choose Milestone for Hybrid IT Infrastructure Services?

- High quality, satisfied employees that deliver outstanding results through teamwork, innovation, and cultural alignment with our clients.
- We view each engagement as a collaborative partnership. Our role in your organization places us amidst your employees, processes, tools, and data.
- In our role as service providers, we view ourselves as guests under your roof and will work with members of your organization to strive toward your vision.
- Since we work directly with your valuable data, we also view ourselves as custodians of the data we interact with. Rather than passively interacting with said data, we proactively drive operational efficiencies.

How to Get Started

Our IT Infrastructure Experts are available to learn about your situation, understand your needs, and show you how Milestone can help you meet your goals. Call us at (877) 651-2454, email us at cmssales@milestone.tech or request a consultation on our website.

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