

### About Milestone

Milestone is a global IT services firm that provides automation enabled solutions across Digital Workplace Services, Application Services, Cloud, Data Center and Infrastructure Services.



### Milestone's Digital Workplace Services

Milestone's Digital Workplace Services portfolio enhances the overall customer experience and productivity for end users through services that are automated, integrated, scalable, flexible, and resilient.

#### Digital Workplace Services Portfolio

- ✓ IT Service Desk
- ✓ Asset Lifecycle Management
- ✓ Digital Audio-Visual Conferencing & Events
- ✓ Workplace Operations and Support
- ✓ Digital Experience

### The Milestone Advantage

Industry leading organizations rely on Milestone as a trusted partner to accelerate innovation, improve end user experience and deliver business outcomes around operational agility, employee productivity and digital transformation.

We are known for delivering enterprise scale solutions with a focus on service delivery and operational excellence that respects your privacy, confidentiality, chain of custody, and maturity.

Milestone's customer centric approach to service excellence drives our efforts and makes us the first choice for companies in need of a partner to help deliver transformational change.

### Why Clients Love Us

With over 25 years in business, Milestone has built a strong reputation for being an employee-first culture that is engaged, diverse, and agile, with a focus on continuous improvement and service excellence.

# DESKTOP AS A SERVICE (DaaS)

The Virtual Desktop Infrastructure Solution for Hybrid Work Applications

## Fast-track your digital transformation with secure, ready-to-work remote environments

**The hybrid office is here to stay, and successful businesses are embracing the flexibility of remote work.** As a result, businesses need a Virtual Desktop Infrastructure (VDI) solution that seamlessly delivers access to workplace resources at scale.

### How Milestone's DaaS solution benefits your organization

**A comprehensive VDI service for organizations to enable transformational business outcomes.**

Milestone's VDI solution securely connects to your infrastructure whether in the cloud or on-premise. Connect as many secure work environments as you need (known as Workrooms) to your enterprise and the Internet, simultaneously.

**Configure hybrid office environments that are flexible and secure, without the IT hassles of the past.**

Leading enterprises trust Milestone to deliver intelligent applications and support to ensure end-users can connect seamlessly to company systems wherever they are. With Milestone, you get a secure work environment on any device, from any location.

#### Milestone's Desktop as a Service (DaaS) solution:

- Milestone's managed services solution combines **Security, Audit, Networking, and Support** for seamless hybrid workforce enablement
- Easily deploy **ready-to-work, remote-access work environments with data encryption policy controls** for anyone, anywhere
- **Quickly scale hybrid environments** from few to a few thousand workstations in minutes
- No more laptops to ship, infrastructure to install, multi-vendor integrations, or data loss

### Set up secure remote access quickly and easily in just 4 steps!

**Milestone's solution fully integrates with your systems to provide Virtual Desktop and Desktop-as-a-Service capabilities.** Quickly deploy a Hybrid Workforce with secure Workrooms, set your controls, and customize access to network resources that minimize access and strengthen compliance and regulatory requirements.

#### 1 Create a secure Milestone Workroom

Quickly create a fully-managed Workroom, control and customize access to network resources to ensure your workforce meets compliance and regulatory requirements.

#### 4 Deliver work safely with "zero trust"

Users can access their remote desktop on any device. The Workroom operates as a virtual extension of your secured business infrastructure in the cloud.

#### 2 Add Users to a Workroom

Easily create and assign virtual desktops, manage, secure, and audit all work performed. Work is isolated in the Workroom, so no end user owns your data.

#### 3 Connect Workroom(s) to corporate infrastructure

Securely connect work products to your infrastructure whether in the cloud or on premise. Connect as many Workrooms as needed to the enterprise simultaneously.

