



## About Milestone

Milestone is a global IT services firm that provides automation-enabled solutions across Digital Workplace Services, Application Services, Cloud, and Infrastructure Services.

## The Milestone Advantage

Industry-leading organizations rely on Milestone as a trusted partner to accelerate innovation, improve end-user experience, and deliver business outcomes, operational agility, employee productivity, and digital transformation.

We are known for delivering enterprise-scale solutions with a focus on service delivery and operational excellence that respects your privacy, confidentiality, chain of custody, and maturity.

Milestone's customer-centric approach to service excellence drives our efforts and makes us the first choice for companies in need of a partner to help deliver transformational change.

## Why Clients Love Us

With over 25 years in business, Milestone has built a strong reputation for delivering technology infrastructure, support, and AI-enabled solutions that drive digital transformation across the enterprise.

Contact an expert today to learn why the world's top global technology organizations make us the first choice for companies in need of a partner to help deliver transformational change.

## 100% WORKFLOW AUTOMATION WITH OKTA

Reduce inefficiencies by leveraging our Automations that supercharge Okta

## Leverage Okta's Full Potential

Using Okta® for IAM and SSO is smart. But most companies are unaware that Okta Workflow Automation can deliver significantly higher ROI for your Okta spend. Milestone Technologies Inc's proven solution team provides advanced automations and seamless 100% application integration coverage to help you take full advantage of your Okta investment.

## Start With Fully Automating Your Employee Onboarding and Offboarding with Role-based Access Control

### Let Okta take care of it and more

Okta is used worldwide as a trusted IAM solution. Unfortunately, most IT leaders only use it as an SSO for out-of-the-box application integrations and maybe a few additional enterprise applications through custom integration. Partnering with Milestone Technologies Inc. allows you to move beyond just scratching the surface of Okta's potential and reaping the full benefits of your Okta spend through a strategic drive towards 100% coverage.

1. Use Okta as a platform for automated provisioning/de-provisioning of Role Based Access Control (RBAC) for 100% of the applications [internal/external/on-prem/cloud].
2. Building the Intelligence Layer as per internal guidelines/SOP to complete all the provisioning/de-provisioning and license recovery using HRIS (such as Oracle HCM, Workday, and ADP) as the source of truth.

## Make Your Workflow Really Flow

### Save time and effort by adding automation to your Okta IAM

Milestone can enhance your Okta implementation which greatly improves user experience while significantly reducing business spend.

- Seamless onboarding with access from Day 1
- Role-base access to appropriate resources
- Offboarding that quickly revokes access to minimize security risks
- Simplified provisioning and de-provisioning
- Reduction in manual effort, minimization of errors, and freeing up of IT resources
- Reporting capabilities that simplify audits and enhance compliance with regulations
- Insights and analytics for better decision-making and process improvement

## Client Success Story

A multinational company with operations in North America and Europe and a workforce of 3000 employees needed a quicker and more efficient onboarding and offboarding solution. A partnership with Milestone resulted in better use of their Okta platform, with onboarding time being reduced from six days to 30 minutes and an offboarding time reduction from nine days to 30 minutes. This resulted in a reduction of over 20,000 IT service tickets annually, in addition to the license count optimization across the targeted applications. The end result was annual cost savings of approximately \$450,000 in the first year and an increase in end-user productivity and improved compliance. Milestone Technologies Inc. delivered the project in eight weeks.

## Discover a Solution to Your Current Challenges

Contact us today for a strategy tailored to your environment that delivers greater operational efficiency and higher ROI through seamless 100% coverage.