

Digital Workplace, Cloud, & Infrastructure Services

Modern IT Asset Lifecycle Management



Maximize the value your organization derives from its expensive assets and drive end-user productivity through better experience.



About Milestone

Milestone Technologies is a leading global IT services and digital solutions provider that collaborates with organizations worldwide to revolutionize their technology infrastructure and digital capabilities.

With a strong commitment to innovation and customer satisfaction, we empower businesses to accelerate their digital transformation journey and unlock new opportunities for growth and success.

By leveraging our extensive expertise in cutting-edge technologies, we provide companies with the agility and scalability needed to stay ahead in today's rapidly evolving digital landscape.

Why Clients Love Us

With over 25 years in business, Milestone has built a strong reputation for delivering technology infrastructure, support, and AI-enabled solutions that drive digital transformation across the enterprise.

Contact an expert today to learn why the world's top global technology organizations love working with Milestone.

Milestone Technologies helps the world's top organizations manage their assets with confidence.

Modern IT Asset Lifecycle Management provides improved security and vulnerability protection with asset oversight and control, so your staff can work from anywhere on any device.

What We Offer

Workplace Asset Lifecycle Support Services

Milestone incorporates talented people, best-in-class process, and automated support technology to support end-to-end asset lifecycle management solutions.

- Milestone offers role-based support for procurement, hardware and software management, logistics, configuration, and support functions located around the world.
- Our tenured service solutions include support staff, best practices, shared client intelligence and unique technology solutions.
- Our outcome-based performance approach includes SLAs and XLAs to continuously improve.

Zero Touch Modern Asset Management

Milestone empowers your hybrid workforce through efficient onboarding and offboarding of your IT assets through a centralized managed service. Using a subscription pricing model, your IT asset inventory is distributed in a consolidated service model.

- Inventory management and warehousing, asset configuration, distribution, and reclamation services for supplied or purchased inventory.
- Distribute devices and accessories using custom kitting for your hybrid workforce. (Home or Office)

Desktop as a Service (DaaS)

Deploy Hybrid Workspaces across multiple geographies in less than an hour and easily manage desktops and user access with a simple web interface:

- **Improve** user experience, **reduce** downtime, and **enable** productivity with **zero-day onboarding**, and flexible work strategies.
- **Built-in security**, scalability, compliance, and workflows.
- Meet **Governance, Risk & Compliance (GRC)** and security requirements with out-of-the-box features.
- Reduce need for point solutions or complex integrations with 3rd-party vendors.

Digital Vending Machines/Lockers

Milestone provides ServiceNow integrated solutions that keep your staff happy with 24/7 access to critical accessories and devices.

- **Smart Center:** Live and complete desktop support for remote organizations, (including loaning new equipment) anywhere, at any time.
- **Smart Station:** A custom-built security code accessible vending machine for your organization's needs. (laptops, power cords, chargers, earbuds, etc.)
- **Smart Locker:** Enables check-in and check-out of fragile or bulky items that can be monitored as a stand-alone system or paired with a Smart Station for network capabilities



The Milestone Advantage

Industry-leading organizations rely on Milestone as a trusted partner to accelerate innovation, improve enduser experience and deliver business outcomes operational agility, employee productivity, and digital transformation.

We are known for delivering enterprise scale solutions with a focus on service delivery and operational excellence that respects your privacy, confidentiality, chain of custody, and maturity.

Milestone's customer-centric approach to service excellence drives our efforts and makes us the first choice for companies in need of a partner to help deliver transformational change.