Must Take Action
Salesforce

Verify SAML Integrations

Salesforce is upgrading its SAML framework as part of regular ongoing maintenance. This maintenance update improves the Salesforce security posture and, as a result, improves your security posture. This update can impact integrations that use SAML, including single sign-on (SSO) and single logout. This update was first announced in Winter '25 and is enforced in Summer '25. To avoid potential service interruptions, test your SAML integrations as soon as Summer '25 sandboxes become available.

Where?

This change applies to Lightning Experience and Salesforce Classic (not available in all orgs) in all editions.

When?

You can start testing this update when your sandbox is upgraded to Summer '25. Complete testing by the time your production instance is scheduled to be upgraded to Summer '25. This window is approximately six weeks. The deadline to complete testing can be different from the deadline that's displayed in the release update UI. This update was first announced in Winter '25 and was scheduled to be enforced in Spring '25, but we postponed the enforcement date to Summer '25.

Why?

Although we don't expect much production impact, to minimize the risk of production outages, we recommend that you test your SAML integrations as soon as Summer '25 sandboxes become available.

How?

To understand how enforcement of the SAML upgrade impacts you, assess your orgs and Experience Cloud sites to see where you use SAML, including these integrations.

- SAML SSO where users log in to Salesforce via a third-party identity provider, such as Okta
- SAML SSO where users log in to a third-party app via Salesforce. These configurations use connected apps.
- SAML SSO between Salesforce orgs or Experience Cloud sites
- All SAML single logout configurations

Set up a sandbox with the same SAML integrations that you use in production. Make sure that the sandbox is on a preview instance.

Sandbox Upgrade: To know when your sandbox will be upgraded to Summer '25, go to Trust Status and search for your sandbox instance. Select your instance and click Maintenance. Look for an entry where the subject is Summer '25 Major Release. This date is when you can start testing your SAML integrations.

Production Upgrade Date: Search for your production instance in Trust Status. Again, select your instance, click Maintenance, and look for an entry where the subject is Summer '25 Major Release. Plan to complete testing and resolve any issues by this date.

Test SAML Integrations: When your sandbox is upgraded to Summer '25, test your SAML integrations thoroughly. If you have any issues, contact Salesforce Customer Support. Make sure to contact Support and resolve issues before your production instance upgrade date. Otherwise, you can experience service interruptions in production.

Review & Verify: From Setup, in the Quick Find box, enter Release Updates, and then select Release Updates. For Verify SAML Integrations, follow the testing and activation steps.