

Might Have an Impact

Salesforce



1. Review and Update Settings to Capture Leads from LinkedIn

If you're syncing leads from LinkedIn Lead Forms to Salesforce, you must manually disconnect your LinkedIn account, reconfigure the feature by enabling a new setting, and then reconnect your account. Otherwise, LinkedIn leads will stop syncing when LinkedIn retires their legacy Ads Lead Sync APIs. This update was first available and scheduled to be enforced in Winter '25, but then postponed the enforcement date to Summer '25.

Where?

This change applies to Lightning Experience in all editions with Sales Cloud.

When?

Salesforce enforces this update in May of Summer '25. To get the major release upgrade date for your instance, go to Trust Status, search for your instance, and click the maintenance tab.

Why?

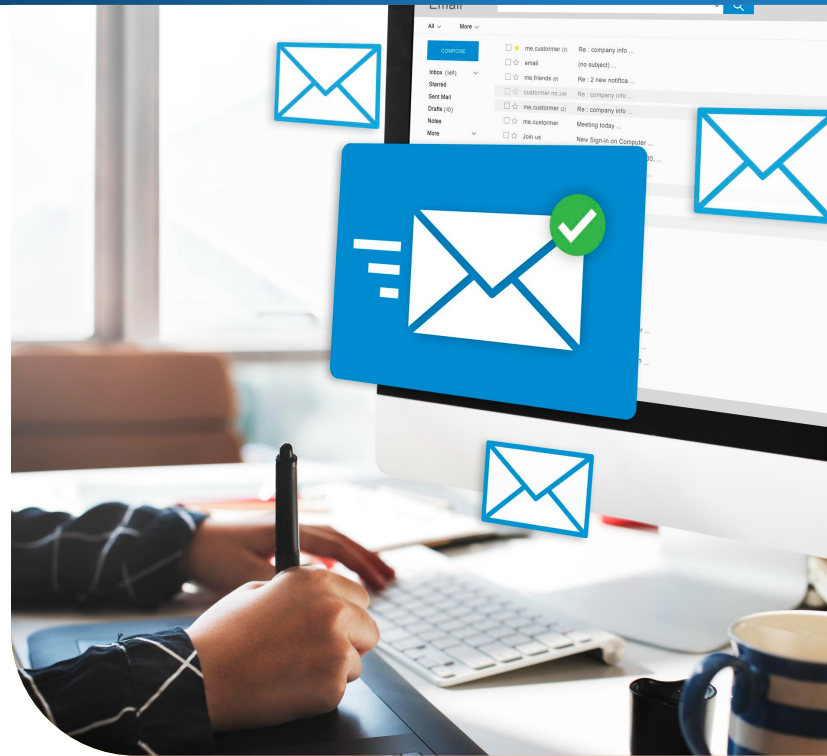
LinkedIn updated the APIs used to capture lead data from LinkedIn Lead Gen forms and sync it to Salesforce with two-factor authentication. After you manually enable the Use LinkedIn Lead Sync APIs with Lead Forms setting and connect your LinkedIn account, your Salesforce org can continue to sync leads generated from LinkedIn Lead Gen forms.

How?

To review this update, from Setup, in the Quick Find box, enter Release Updates, and then select Release Updates.

For Review and Update Settings to Capture Leads from LinkedIn, follow the testing and activation steps.

We recommend that you check that your LinkedIn administrator has two-factor authentication set up and can provide you with the verification code when you do the release update.



2. Confirm Verified Email Addresses for Users Created in 2016 and Earlier

This update ensures that only users with verified email addresses can send emails from Salesforce.

Where?

This change applies to Lightning Experience and Salesforce Classic (not available in all orgs) in all editions except Database.com

When?

Salesforce enforces this update in Winter '26. To get the major release upgrade date for your instance, go to Trust Status, search for your instance, and then click the Maintenance tab.

3. Enabling ICU Locale Formats

Salesforce is moving to International Components for Unicode (ICU) locale formats to standardize and improve the formatting of dates, times, currencies, addresses, and numeric values across the platform. This update ensures a more consistent user experience globally and improves compatibility with other ICU-compliant systems.

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Key Update

Enable ICU Locale Formats

What Changed?

Salesforce is replacing the traditional Oracle Java Development Kit (JDK) locale formats with ICU locale formats. Locales in Salesforce control how important elements like date, time, and currencies are displayed based on a user's region and language preferences.

Where?

Available in Lightning Experience, Salesforce Classic, and Salesforce Mobile App.

Applies across all Salesforce editions except Database.com.

When?

Enabled Automatically: Summer '25 for orgs still using JDK formats.

Find Release Date: Visit Trust Status, search for your instance, and check the Maintenance tab.

Who?

Salesforce enables this update for organisations where Apex Classes, Apex Triggers, and Visualforce Pages are using API version 45.0 or higher.

How to prepare?

Manually Enable the Update (Optional Early Action)

- From Setup, in the Quick Find box, search for Release Updates.
- Select Release Updates » Find Enable ICU Locale Formats » Follow the testing and activation steps.

Special Note for English (Canada) Locale (en_CA):

- Activation for en_CA must be done separately.
- Navigate to Setup » Quick Find: User Interface » User Interface Settings » Check Enable ICU formats for en_CA » Save changes.

Verify Your Current Locale Format

- Go to Setup » Company Information » Check the Locale Formats field.
- This field indicates whether your org is using ICU or JDK.

Important

- After Summer '25, Salesforce pauses automatic enablement of this update.
- If your org is already using ICU formats, no further action is required.
- If your org is still using JDK, it's highly recommended to manually switch to ICU formats for better platform consistency and future compatibility.

4. Retirement of API Versions 21.0 Through 30.0

The retirement of Salesforce Platform API versions 21.0 to 30.0 was initially planned for Summer '23 but has been postponed to Summer '25. These versions will no longer be supported or available after that. Applications using them will fail with errors indicating the API version is deactivated. To prevent disruptions, make sure to upgrade all integrations to a supported API version before Summer '25.



Impact

Post-retirement, any integrations or applications utilizing these legacy API versions will encounter errors like

- REST API will return HTTP status 410: GONE
- SOAP API will return HTTP status 500: UNSUPPORTED_API_VERSION
- Bulk API will return HTTP status 400: Invalid Version

This change affects all REST APIs under /services/data/vXX.X/, including:

- Bulk API
- Connect REST API
- IoT REST API
- Lightning Platform REST API
- Metadata API
- Place Order REST API
- Reports and Dashboards REST API
- Tableau CRM REST API
- Tooling API

This change applies to Professional (with API access enabled), Enterprise, Performance, Unlimited, and Developer editions. It affects all API-enabled orgs, including sandboxes and scratch orgs.

Recommended Actions

To ensure continuity and leverage the latest Salesforce features:

Identify Legacy API Usage

- Utilize the Event Log Browser to monitor API Total Usage events, highlighting calls to deprecated API versions.
- Employ tools like Postman to query EventLogFile objects and pinpoint legacy API calls.

Test Retirement Impact

- Activate the API Version Retirement Enforcement feature in Setup > Release Updates.
- This simulates the retirement, causing API calls to deprecated versions to fail, aiding in identifying affected integrations.

Upgrade Integrations

- Update all applications and integrations to utilize supported API versions (31.0 and above).
- Ensure thorough testing to validate functionality post-upgrade.

Best Practices

- Use Connected Apps: Implement connected apps for integrations to facilitate tracking and management.
- Specify Client Names: Include the Salesforce-Call-Options header in API requests to identify the source application.
- Dedicated Integration Users: Assign unique user accounts for each integration, enhancing traceability and security.

5. LWC API Version 64.0

Update the API version for your components to use new features and improvements. Versioning your Lightning web components ensures that your existing components aren't affected when Salesforce ships new features, bug fixes, and performance improvements that change existing behavior. Versioning also helps Salesforce deprecate legacy features.

How?

You can change a component's API version in its.js-meta.xml file.

```
<?xml version="1.0" encoding="UTF-8"?>
<LightningComponentBundle xmlns="http://soap.sforce.com/2006/04/metadata">
  <apiVersion>64.0</apiVersion>
</LightningComponentBundle>
```